In case of inclement weather, The Center Transportation Program may be cancelled. Announcements will be made on TV stations WFSB-TV Channel 3 and WTNH Channel 8. If Woodbridge schools are closed, The Center will also be closed.

SAFETY GUIDELINES

- The driver may refuse to transport a passenger in the following situations:

1. Driveways, sidewalks & steps are not kept clear of trees, brush, cars, ice or snow accumulation and appear unsafe for walking.
2. The individual appears too ill to be transported & requires hands-on assistance.
3. The individual refuses to wear a seatbelt.

Alternate Transportation
The Greater New Haven Transit District is a resource that may be available to Woodbridge residents. Call the Greater New Haven Transit District Administration Office at (203)288-6643.

Complaints regarding service should be made in writing to The Woodbridge Center.
TRANSPORTATION

Basic Service

The program provides door-to-door transportation for Woodbridge residents only, weekdays from 9:00 a.m. to 4:00 p.m. Vehicle used is a wheelchair-accessible bus. Drivers will provide limited assistance to and from the vehicle and at pick-up and drop-off locations.

Who is Eligible?

Any resident of Woodbridge who is 60 years or older, and permanently or temporarily disabled residents.

Who May Come With You?

You may bring one personal care attendant.

PETS: Guide dogs and registered companion animals are allowed.

Limits of Assistance

The driver will assist an ambulatory rider to and from the front door of the pick-up and drop-off location. However, wheelchair and scooter users must be at the bottom of steps prior to boarding the vehicle unless a ramp is available.

If requested, drivers will carry up to 3 shopping bags.

How to Apply

The driver will provide an emergency medical card on your first ride to be filled out and returned to the driver at that time.

Waiting For A Ride

At your scheduled pick-up time, please be waiting at or near the front door where you can see the vehicle, or in the case of a blind resident, where the driver can see you.

Reserving a Ride

Rides are scheduled on a first-come, first-serve basis. You may reserve a ride by calling 203-389-3430 between 9:00 a.m. and 4:00 p.m., Monday through Friday.

When calling for a ride, please have following information available:

♦ Your name and address
♦ Trip destination, as well as the date and time of appointment
♦ Physician’s name, address, and phone number (only if trip is for a medical appointment)
♦ Type of wheelchair or scooter (Power or Manual)
♦ If you are bringing an attendant

If you have to cancel the ride, please call The Center as soon as possible at 203-389-3430.

Transportation is provided to and from The Center Monday through Friday. Scheduling is on a first-come, first-served basis and reservations must be called in at least a day in advance.

♦ Our first appointment of the day is 9:00 a.m. and the last appointment is 2:30 p.m.
♦ Grocery Shopping every Wednesday from 9:00 a.m.-1:00 p.m.
♦ Transportation to and from programs offered at The Center.

What is the Contribution?

Only cash and checks are accepted. The following contributions are collected upon entering the bus:

♦ $3.00 to The Center
♦ $4.00 Grocery Shopping Trip

MEDICAL APPOINTMENTS

♦ $4.00 to Woodbridge
♦ $6.00 to Ansonia, Bethany, Derby, Hamden, New Haven, Orange, Oxford, Seymour and Shelton
♦ $7.00 to Branford, East Haven, Milford, North Haven, Wallingford and West Haven
♦ Attendants and Aides ride free.
♦ For a waiver of fees due to hardship, contact The Center office.